



## Student Transitions: Example of transitions practice

**Title:** 'RGU Here for you'

**Transition(s) the practice supports:** Students transitioning through their courses who are at risk of early withdrawal.

**Abstract:** 'RGU Here for you' is a 'triage' service providing extra support for students identified as being at risk of early withdrawal. Research conducted by the university shows that particular cohorts of students are more likely to withdraw at particular points during the academic year. Students are contacted at these times and offered extra advice and support.

**Description:** 'RGU Here for you' is an initiative offering extra advice and support to students identified as being of greater risk of early withdrawal, including Part time and Distance Learning students, Articulating students, MD40 students, Mature students and Male students. A contact number and email address have been created so that students can seek advice appropriate to their own circumstances. The initiative offers a range of extra personalised support including advice on research and academic writing but also signposts the students to other support services including the Disability and Dyslexia Service and the Wellbeing Service, as appropriate. Target groups of students are reminded of the 'RGU Here for you' initiative at the times of the year when the risk of withdrawal is greater, namely at the beginning of each semester and during exams in May.

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**All examples provided will be posted to the Enhancement Themes website with the intention of including them in the National Transitions map.**