



Student Transitions: Example of transitions practice

Title: RGU: ResLife

Transition(s) the practice supports: New students making the transition into student accommodation as well as students moving on to private lets.

Abstract: Robert Gordon University is committed to improving the student experience through the provision of a comprehensive social calendar as well as access to support services, within and outwith the University itself.

While living in RGU accommodation, students become part of a University community that encourages and supports our students in every aspect of their personal development. This is done through peer signposting and support as well as access to a dedicated team of full-time student welfare and advice professionals. The ResLife team will also continue to support students even after they transition out of RGU's accommodation and are on-hand to provide guidance and support throughout any student's University career.

Description: RGU: ResLife is here to ensure that all RGU students benefit from the University experience and have all the available resources on hand to help them succeed personally, socially and academically. Integration, socialisation and the provision of welfare support and wellbeing are the primary objectives of the ResLife Team.

The team is comprised of a number of different roles in order to make the service as visible and accessible as possible for all students at RGU. For our new students in accommodation, key welfare and advice will be provided by our team of Residence Assistants on each site every night of the year. Our Community Assistants, again on each site, are responsible for proactively engaging with the student population through events and initiatives. For students who are moving into private lets for the first time, we provide a lease advice service through the ResLife Advisor who is based at the Student Help Point.

The service provided by RGU: ResLife is entirely based upon effective working partnerships with existing services and initiatives within RGU, as well as external organisations. These relationships are established, and maintained, by the ResLife Co-ordinator and the Accommodation Welfare Manager.

Contact details: Donny McCormick d.mccormick@rgu.ac.uk

All examples provided will be posted to the Enhancement Themes website with the intention of including them in the National Transitions map.